



*The Contra Costa County Mental Health Commission has a dual mission: 1) To influence the County's Mental Health System to ensure the delivery of quality services which are effective, efficient, culturally relevant and responsive to the needs and desires of the clients it serves with dignity and respect; and 2) to be the advocate with the Board of Supervisors, the Mental Health Division, and the community on behalf of all Contra Costa County residents who are in need of mental health services.*

Current (2016) Members of the Contra Costa County Mental Health Commission

Greg Beckner, District IV; Duane Chapman, District I (Chair); Douglas Dunn, District III; Diana MaKieve, District II; Tess Paoli, District III; Lauren Rettagliata, District II; Barbara Serwin, District II (Vice Chair); Connie Steers, District IV; Gina Swirsding, District I; Sam Yoshioka, District IV; Candace Andersen, BOS Representative; Mary Piepho, BOS Alternate Representative

Commissioners Emeritus  
Marie A. Goodman • David Kahler

**Quality of Care Committee Meeting**  
**September 15th, 2016 ♦ 3:15-5:00 p.m. ♦ 1340 Arnold Drive, Ste. 112, Martinez**

*The Mission Statement of the Quality of Care Committee: To assist Contra Costa County mental health consumers, family members and the general public in advocating for the highest quality mental health services and supports delivered with dignity and respect.*

**AGENDA**

- I. Call to Order / Introductions**
- II. Public Comment**
- III. Commissioner Comments**
- IV. Announcements**
- V. Approval of the Minutes from June 16, 2016** *Action Item*
- VI. Review 2016 EQRO Report** *Potential Action Item*
  - 1) Identify key issues to report back to full Commission on.
  - 2) Identify high priority Quality of Care issues.
- VII. Review and discuss mission statement.** *Potential Action Item*

*Current Mission Statement: To assist Contra Costa County mental health consumers, family members and the general public in advocating for the highest quality mental health services and supports delivered with dignity and respect.*
- VIII. Review and discuss currently approved 2016 Action Plan and finalize for reporting to the full Commission** *Action Item*
  - 1) Look back at past year's Quality of Care issues
  - 2) How do we maintain focus on our big goal of creating additional beds for children and transitional youth?
  - 3) How do we manage addressing ad hoc concerns as they arise?
- IX. Items to forward to the October MHC Meeting**



**X. Items to consider for the October Quality of Care Committee meeting**

- 1) Invite the Children's Committee from CPAW to next meeting or have a special joint meeting with them on the need for acute and sub-acute beds. Invite Vern Wallace, Victor Montoya and John Muir's Children's Behavioral Health to attend.
- 2) Schedule Committee visit to Crestwood to follow-up on improvements (last visit was two years ago).
- 3) Update on Family Courtyard investigations if details are not available at the next Commission meeting. Review Coroner's Report, if available. Review Augmented Services that are being implemented. Invite Matthew Luu. Invite Steve Blum to report on Augmented Services.

**XI. Adjournment**

*The Commission will provide reasonable accommodations for persons with disabilities planning to participate in Commission meetings who contact the Executive Assistant at least 48 hours prior to the meeting at 925-957-5140.*