



Mental Health Commission

Contra Costa County Mental Health Commission has a dual mission: 1) To influence the County's Mental Health System to ensure the delivery of quality services which are effective, culturally relevant and responsive to the needs and desires of the clients it serves with dignity and respect; and 2) to be the advocate with the Board of Supervisors, the Mental Health Division, and the community on behalf of all Contra Costa County residents who are in need of mental health services.

QUALITY OF CARE COMMITTEE

Mission: To assist Contra Costa County mental health consumers, family members and the general public in advocating for the highest quality mental health services and supports delivered with dignity and respect.

Thursday, March 17th, 2016 ♦ 3:15-5:00
1340 Arnold Drive, Ste. 112, Martinez

The Commission will provide reasonable accommodations for persons with disabilities planning to participate in Commission meetings who contact the Executive Assistant at least 48 hours prior to the meeting at 925-957-5140.

AGENDA

- I. 3:15 Call to Order / Introductions**
- II. Public Comments**
- III. Commissioner Comments**
- IV. Announcements**
- V. Approval of the Minutes from February 18, 2016. *Action Item***
- VI. Follow up on Brookside and The Family Courtyard deaths.**
 - Update on requesting a Coroner's Report.
 - How do we prevent such deaths from happening in the future?
 - What type of augmented care is provided by The Family Courtyard?
 - What actions have been taken to ensure the safety of residents?
 - What treatment is available in our ANKA Full Service Partnership (FSP) that is equivalent to the partial hospitalization program (PHP) provided to the Hume FSP?
 - What is the make-up of the Hume PHP Program -- is it all county clients or do they also contract with other health plans?
- VII. Protecting the rights of consumers in institutional settings from violence**
 - How can violence by consumers against consumers, staff against consumers, and consumers against staff be mitigated?
 - How can perpetrators be held accountable?
- VIII. Review the medication protocol developed by Behavioral Health Services and presented by Debra Beckert, Nursing Program Manager at the last (3/2) MHC board meeting**
 - Is the protocol related to the clinic level?

- IX. The lack of consumer rights advocacy outside of the hospital setting and the impact on people who have become de facto advocates and on the consumers themselves (see Minutes of the last Quality of Care meeting (2/18) for in depth discussion of issues)**
- Recap history, e.g. the termination of the Consumer Rights service
 - What are options for provision of consumer rights services?
 - Is there a county that does this well or best practices to model?
- X. RDA (Resource Development Associates) \$400,000 contract to evaluate the Laura's Law Program in Contra Costa County**
- What are the merits and problems with this contract?
- XI. Items to forward to the April 6th MHC Meeting**
- XII. Items for April 21st (and future) Quality of Care Committee meeting**
- XIII. 4:30 Adjourn Meeting**