



*The Contra Costa County Mental Health Commission has a dual mission: 1) To influence the County's Mental Health System to ensure the delivery of quality services which are effective, efficient, culturally relevant and responsive to the needs and desires of the clients it serves with dignity and respect; and 2) to be the advocate with the Board of Supervisors, the Mental Health Division, and the community on behalf of all Contra Costa County residents who are in need of mental health services.*

**QUALITY OF CARE COMMITTEE**  
**Wednesday ♦ December 7, 2011 ♦ 10:30 am-12:00pm**  
**Concord Police Dept. ♦ 1350 Galindo ♦ Concord**

**AGENDA**

*The Commission will provide reasonable accommodations for persons with disabilities planning to participate in Commission meetings who contact the Executive Assistant at least 48 hrs. prior to the meeting at 925-957-5140.*

*Participants agree to follow the Mental Health Commission Meeting Decorum Policy. Public Comment on items listed on the Agenda will be taken when the item is discussed. Times are approximate; items may be taken sooner than noted or out of the order listed.*

1. 10:30 **CALL TO ORDER / INTRODUCTIONS**
2. 10:35 **PUBLIC COMMENT**  
The public may comment on any item of public interest within the jurisdiction of the Mental Health Commission. In the interest of time and equal opportunity, speakers are requested to observe a 3-minute maximum time limit (subject to change at the discretion of the Chair). In accordance with the Brown Act, if a member of the public addresses an item not on the posted agenda, no response, discussion, or action on the item may occur. Time will be provided for Public Comment on items on the posted Agenda as they occur during the meeting. Public Comment Cards are available on the table at the back of the room. Please turn them in to the Executive Assistant.
3. 10:40 **ANNOUNCEMENTS**
4. 10:45 **ACTION: APPROVAL OF THE NOVEMBER 2, 2011 MINUTES**  
*Possible Action Item.*
5. 10:50 **QUALITY IMPROVEMENT OF MENTAL HEALTH SERVICES**
  - A. Discuss list of questions regarding consumer medical care gap analysis with Patricia Tanquerey, CEO, CCHP
  - B. Discuss and finalize QC Standing Committee 2011 Year-End Report and 2012 Goals and Action Plan to be submitted to MHC at December Planning Meeting  
*Possible Action Item.*
6. 12:00 **ADJOURN MEETING**  
The next scheduled monthly meeting will be Wednesday, January 4, 2012 from 10:30 am-12:00 noon at the Concord Police Dept., 1350 Galindo, Concord

*Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the staff to a majority of the members of the Mental Health Commission less than 96 hours prior to that meeting are available for public inspection at 1340 Arnold Drive, Ste. 200, Martinez during normal business hours*

