



## Managed Care Commission (MCC)

March 17, 2021  
4:00 PM – 5:30 PM Pacific Time (US and Canada)

**Join Zoom Meeting**  
<https://cchealth.zoom.us/j/92533087418>

### AGENDA

- |              |   |                             |
|--------------|---|-----------------------------|
| <b>1.0</b>   | <b>Call to Order by Chair</b>   | Barbara Hockett, Chair      |
|              | <ul style="list-style-type: none"><li>• Agenda</li></ul>  | MCC Members                 |
| <b>2.0**</b> | <b>Approval of the Minutes</b>  | MCC Members                 |
| <b>3.0</b>   | <b>Public Comment</b>   | Public                      |
| <b>4.0</b>   | <b>CCHP 2021 Roadmap</b>  | Sharron A. Mackey, MHS, MPA |
| <b>5.0</b>   | <b>Focus Topics</b>   |                             |
|              | 5.1 Case Management   | Pamela Lee                  |
|              | 5.2 Member Services   | Belkys Teutle               |
|              | 5.3 Quality (HEDIS)   | Sharron A. Mackey, MHS, MPA |
|              | 5.4 Managed Care Commissioner Reporting:  |                             |
|              | <ul style="list-style-type: none"><li>• Perinatal Care</li><li>• Asthma</li><li>• Diabetes</li></ul>  |                             |
| <b>6.0</b>   | <b>Chief Executive Officer's Report</b>   | Sharron A. Mackey, MHS, MPA |
|              | <ul style="list-style-type: none"><li>• CalAIM – Enhanced Care Management &amp; In-Lieu of Services</li><li>• Behavioral Health Updates</li></ul> |                             |
| <b>7.0</b>   | <b>Review &amp; Approval of Progress Reports</b>  | Suzanne Tsang, MPH          |
|              | <ul style="list-style-type: none"><li>• Medi-Cal Enrollment Trend</li><li>• Medi-Cal Choice Rate</li></ul>  |                             |
| <b>8.0</b>   | <b>Meeting Reminders 2021 Dates</b>   | Sharron A. Mackey, MHS, MPA |

(\*\* Indicates anticipated action item. Times are approximate and may vary. Facility is handicap accessible).  
The Managed Care Commission (MCC) will provide reasonable accommodations for persons with disabilities planning to participate in MCC meetings who contact Helen Connor at (925) 313-6988 least 48 hours before the meeting.

Unless otherwise indicated below, Contra Costa Health Plan / Community Plan, hereby adopts all issues, findings, or resolutions discussed in the Agenda for Contra Costa Health Plan's Managed Care Commission, dated Wednesday, December 16, 2020 and attached herein.

Excepted Matters: None