

# Managed Care Commission

Wednesday, March 16, 2016

4:00—5:30 p.m.

## Please Note Meeting Location

**595 Center Avenue, Suite 200B**

**Martinez, CA 94553**

(directions/map included)

## AGENDA

4:00	1.0	Call to Order by Chair	Joan Lautenberger, Chair
	2.0**	Approval of Agenda	
	2.1	March 16, 2016 Agenda (p.2.1.1 to p.2.1.2)	MCC embers
	3.0**	Approval of the Minutes	
	3.1	January 20, 2015 Minutes (p.3.1.1 to p.3.1.4)	MCC Members
	4.0	Public Comment	Public
	5.0	Commissioner Comments	MCC Members
	6.0	Committee Reports	CCHP Staff
	6.1	2015 Member Satisfaction (p.6.1.1 to p.6.1.12)	Kevin Drury
	6.2	Marketing Statistics (p. 6.2.1 to p.6.2.7)	Wendy Mailer
	6.3	Utilization and Resource Management Report (p.6.3.1 to p.6.3.7)	Sonja Robinson
	6.4	Standing Reports	
	6.4.1	Medi-Cal Choice Rate (p.6.4.1)	Wendy Mailer
	6.4.2	CCHP Enrollment Trend Report (p.6.4.2)	Wendy Mailer
	6.4.3	Grievance Report (p.6.4.3)	Wendy Mailer
	7.0	Focus Topics	Patricia Tanquary
	7.1	Transportation Benefit (p.7.1.1 to p.7.1.3)	
	8.0	Chief Executive Officer's Report	Patricia Tanquary
	8.1	Contra Costa Membership by Region Map (p.8.1.1 to P. 8.1.3)	
	8.2	Medi-Cal Growth (p.8.2.1 to p.8.2.2)	
	8.3	CEO Report – February 2016 & March 2016 (p.8.3.1 to p.8.3.3)	
	8.4	Finances (p.8.4.1)	
	9.0	Old Business	
	9.1	Approved Reappointment Board Order (p.9.1.1 to p.9.1.2)	
	10.0	New Business	
	10.1	2016 Meeting Dates	
	10.2	<u>Next Meeting</u>	
		May 18, 2016	
	11.0	Correspondence & Information	MCC Members
5:30	12.0	Adjournment	

(\*\* Indicates anticipated action item. Times are approximate and may vary. Facility is handicap accessible).

The Managed Care Commission (MCC) will provide reasonable accommodations for persons with disabilities planning to participate in MCC meetings who contact Deborah Everist on 925-313-6004 at least 48 hours before the meeting.

**1-888-278-0254 PassCode 774292#**

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## **AGENDA**

Unless otherwise indicated below, Contra Costa Health Plan—Community Plan, hereby adopts all issues, findings, or resolutions discussed in the Agenda for Contra Costa Health Plan’s Managed Care Commission, dated Wednesday March 16, 2016 and attached herein.

Excepted Matters: None