

Managed Care Commission

Wednesday, May 21, 2014

4:00—5:30 p.m.

Please Note Meeting Location

595 Center Avenue, Suite 200B

Martinez, CA 94553

(directions/map included)

AGENDA

4:00	1.0	Call to Order by Chair	Joan Lautenberger, Chair
	2.0**	Approval of Minutes	
	2.1	April 2, 2014 Meeting Minutes (p.2.1.1 to p.2.1.4)	MCC Members
	3.0**	Approval of the Agenda	
	3.1	May 21, 2014 Agenda (p.3.1.1 to p.3.1.2)	MCC Members
	4.0	Public Comment	Public
	5.0	Commissioner Comments	MCC Members
	6.0	Committee Reports	CCHP Staff
	6.1	2013 Annual Quality Management Program Overview and Evaluation of Effectiveness / 2014 Quality and Performance Improvement Program Description (p.6.1.1 to p.6.1.20)	Kevin Drury
	6.2	Member Services Statistics (p.6.2.1 to p.6.2.7)	Judi Louro
	6.3	Advice Nurse Statistics (p.6.3.1 to p.6.3.9)	Charlis Salazar, RN
	6.4	Standing Reports	
	6.4.1	MediCal Choice Rate (p.6.4.1)	Wendy Mailer
	6.4.2	CCHP Enrollment Trend Report (p.6.4.2.1 to p.6.4.2.2)	Wendy Mailer
	6.4.3	Grievance Report – 1 th Qtr 2014 (p.6.4.3)	Wendy Mailer
	7.0	Focus Topics	Patricia Tanquary
	7.1	MediCal Expansion (p.7.1.1 to p.7.1.3)	
	7.2	Exchange Updates (p.7.2.1 to p.7.2.5)	
	8.0	Chief Executive Officer's Report	Patricia Tanquary
	8.1	Updates - Alameda Alliance / DMC (p.8.1.1 to p.8.1.2)	
	8.2	CEO Report – April 2014 – May 2014 (p.8.2.1 to p.8.2.2)	
	8.3	Finances (p.8.3.1)	
	9.0	Old Business	
	10.0	New Business	
	10.1	<u>Next Meeting</u> July 16, 2014 (595 Center Avenue, Suite 200, Martinez)	
	11.0	Correspondence & Information	MCC Members
	11.1	Updated Glossary of Acronyms, Abbreviations, and other Terms (p.11.1.1)	
5:30	12.0	Adjournment	

(** Indicates anticipated action item. Times are approximate and may vary. Facility is handicap accessible).

The Managed Care Commission (MCC) will provide reasonable accommodations for persons with disabilities planning to participate in MCC meetings who contact Deboran Everist on 925-313-6004 at least 48 hours before the meeting.

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AGENDA

Unless otherwise indicated below, Contra Costa Health Plan—Community Plan, hereby adopts all issues, findings, or resolutions discussed in the Agenda for Contra Costa Health Plan's Managed Care Commission, dated Wednesday May 21, 2014 and attached herein.

Excepted Matters: None