

Managed Care Commission

Wednesday, December 5, 2012

4:00—5:30 p.m.

Please Note Meeting Location

595 Center Avenue, Suite 200B

Martinez, CA 94553

(directions/map included)

AGENDA

4:00	1.0	Call to Order by Chair	Joan Lautenberger, Chair
	2.0**	Approval of Minutes	
	2.1	September 19, 2012 Meeting Minutes (p.2.1.1 to p.2.1.4)	MCC Members
	3.0**	Approval of the Agenda	
	3.1	December 5, 2012 Agenda (p.3.1.1 to p.3.1.2)	MCC Members
	4.0	Public Comment	Public
	5.0	Commissioner Comments	MCC Members
	6.0	Committee Reports	CCHP Staff
	6.1	Disease Management Program (p.6.1.1.1 to p.6.1.5)	Catherine Harrell Lourdes Jensen
	6.2	Advice Nurse Statistics (p.6.2.1 to p.6.2.9)	Charlis Salazar
	6.3	Open Enrollment Activities (p.6.3.1 to p.6.3.13)	Wendy Mailer
	6.4	Standing Reports	
	6.4.1	MediCal Choice Rate (p.6.4.1)	Wendy Mailer
	6.4.2	Enrollment Trend by Product Line (6.4.2)	Wendy Mailer
	6.4.3	CCHP Enrollment Trend Report (6.4.3)	Wendy Mailer
	6.4.4	Member Services – Grievances Report (6.4.4)	Wendy Mailer
	7.0	Focus Topics	
	7.1	Healthy Families Transition (p.7.1.1.to p.7.1.5)	Patricia Tanquary
	8.0	Chief Executive Officer’s Report	Patricia Tanquary
	8.1	CEO Report – November & December 2012 (p.8.1.1 to p.8.1.2)	
	8.2	Finances (p.8.2.1)	
	9.0	Old Business	
	10.0**	New Business	
	10.1	Annual Report for Board of Supervisors (p.10.1.1 to p.10.1.3)	
	11.0**	Correspondence & Information	
	11.1	2013 Meeting Dates (p.11.1.1)	
5:30	12.0	Adjournment	

(** Indicates anticipated action item. Times are approximate and may vary. Facility is handicap accessible).

The Managed Care Commission (MCC) will provide reasonable accommodations for persons with disabilities planning to participate in MCC meetings who contact Deboran Everist on 925-313-6004 at least 48 hours before the meeting.

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AGENDA

Unless otherwise indicated below, Contra Costa Health Plan—Community Plan, hereby adopts all issues, findings, or resolutions discussed in the Agenda for Contra Costa Health Plan's Managed Care Commission, dated December 5, 2012 and attached herein.

Excepted Matters: None