

System-wide Outcomes and Efficiency Measures

Report Period: 7/1/2012 to 6/30/2013

Outcomes	Shelter	Transitional Housing	Transitional Housing for Special Populations	Permanent Supportive Housing	Rapid Rehousing	Prevention	Drop-In Centers	Service Only Employment Programs	Service Only Benefits and Money Mgmt Programs	Street Outreach
	(winter and year round shelters) total exits = 1,267	(site based, scattered site, and subsidy-based programs) total exits = 305	(e.g. transition-aged youth, veterans) total exits = 55	(site-based and subsidy-based programs) total exits = 116	(programs w/ financial assistance and/or supp. services) total exits = 189	(programs w/ financial assistance and/or supp. services) total exits = 451	(material support and services for homeless or unstably housed) total exits = 2,795	(programs targeted to homeless or housing stability) total exits = 337	(programs targeted to homeless or housing stability) total exits = 260	(outreach to encampments) total exits = 770
Obtain permanent housing	22.42%	80.00%	58.18%	64.66%	75.13%		33.20%	46.29%	11.15%	16.88%
Maintain/Retain permanent housing				94.39% (retained for at least 12 mos)					formula 1= 90.78% (retained for at least 6 mos)	
Exiting to streets or shelter	19.18%									
Exiting to interim or transitional housing							3.65%			6.49%
Exiting with earned income (employment)	8.72%	26.23%	20.83%	6.25%	20.74%	24.72%		50.89%		
Of those adults entering with no income, number exiting with stable income*	11.61% (of 379)	34.48% (of 29)	13.33% (of 30)	66.67% (of 6)	8.82% (of 34)	8.70%	8.07% (of 1,016)	25% (of 64)	15.34% (of 163)	6.49% (of 462)
Returns to homelessness (of those discharged to permanent housing last year)	16.54% (of 514)	7.46% (of 228)	5.26% (of 19)	3.45% (of 58)	6.67% (of 120)					
Efficiency/ Process Measures										
Occupancy (Sample Month: June)	88.51%	87.73%	89.87%	102.11%						
Exits to Known Destinations	82.87%	99.02%	96.36%	91.38%	93.12%	100.00%	67.58%	86.05%	25.38%	77.92%
Time from entry to permanent housing for those obtaining permanent housing	At least 50% of those who gain PH will do so within 60 days	Reduce average time by 10% each year	Reduce average time by 10% each year		Maintain an average of 45 days		At least X % of those who gain PH will do so within 6 months	At least X % of those who gain PH will do so within 6 months	At least X % of those who gain PH will do so within 6 months	
	42.96%	322.91 days	213.09 days		101.82 days		614.98 days	121.33 days	747.94 days	
							total clients:	total clients:	total clients:	

* Stable income includes SSI, SSDI, Retirement Income from Social Security, TANF, Veterans Pension, Veterans Disability, Earned Income, and Pension from former job.

* Return to homelessness statistics were based on prior year's discharge data.

Persons Served By Program Type

Report Period: 7/1/2012 to 6/30/2013

Program Type	Total Served
Drop-In Centers	4,294
Emergency Shelters	1,256
Permanent Supportive Housing	888
Prevention	475
Rapid Rehousing	253
Service Only - Benefits and Money Mgmt Programs	540
Service Only - Employment Programs	571
Street Outreach	957
Transitional Housing	552
Transitional Housing for Special Populations	65
Total (may include duplicates):	9,851
Total unduplicated served:	7,753

* Each row is unduplicated

	Providers Reporting Participation	Total Served
Drop-In Centers	CCYCS - Calli SSO	9
	Central County FERST	964
	Central County MSC	168
	East County FERST	663
	East County MSC	283
	GRIP - Resource Center	1,656
	Trinity Center of Walnut Creek	166
	West County FERST	512
	West County MSC	201
Emergency Shelters	CCHP - Brookside Shelter	372
	CCHP - Concord Shelter	395
	CCYCS - Calli House	153
	GRIP Emergency Shelter	247
	Mountain View House	142
	Philip Dorn Respite Center	154
	Winter Nights Shelter	84
Permanent Supportive Housing	CCIH - Garden Park Apartments	84
	CCIH - Lakeside Apartments	39
	CCYCS - Permanent Connections (HUD)	13
	C/E HHISN - ACCESS	31
	C/E HHISN - Access Plus	8
	C/E HHISN - Lakeside SHP	29
	C/E HHISN - PCH-AAA	39
	C/E HHISN - Project Choice	11
	C/E HHISN - Project Step	10
	Giant Road Apartments	27
	GRIP - PHPWD	11
	Idaho Apartments	33
	Mary McGovern	7
	Next Step	7
	Permanent Step Program	21
	S+C CHI2	4
S+C Chronic Grant	16	
S+C Consolidated Grant	444	
S+C Lakeside	4	
S+C PCH Grant	46	
S+C Villa Vasconcellos	5	

	Sunset	8
	TRANSITIONAL HOUSING PARTNERSHIP PROGRAM	43
	West Richmond Apartments	5
Prevention	BALA (Richmond)	1
	CCOEB, HPRP (State)	30
	FPFY HPRP (State)	10
	GRIP - Homeless Prevention	4
	SHELTER, Inc. FESG	187
	SHELTER, Inc. HPRP (County)	9
	SHELTER, Inc. HPRP (Richmond)	8
	SHELTER, Inc. HPRP (State)	51
	SHELTER, Inc. SSVF Prevention	214
Rapid Rehousing	County Homeless Program HPRP (State)	1
	County Homeless Program SSVF	44
	FPFY HPRP (State)	13
	SHELTER, Inc. FESG	1
	SHELTER, Inc. SSVF Homeless	243
Service Only - Benefits and Money Mgmt Progr	Behavioral Health Benefits Unit	358
	Resource Services (Money Management)	194
Service Only - Employment Programs	Project Independence	462
	SHELTER, Inc. Employment Services	120
Street Outreach	Central County Outreach	110
	Project HOPE Outreach	895
Transitional Housing	Family Rapid Rehousing	67
	GRIP Transitional Housing for Families	52
	Lyle Morris Family Center	132
	Pittsburg Family Center	50
	Project Independence Transitional Housing	43
	REACH Plus	216
	San Joaquin II	21
Transitional Housing for Special Populations	Casa Verde	27
	CCYCS - Appian House	25
	CCYCS - Bissell Cottages	26

Program Outcomes by Project Type

Emergency Shelter Outcomes

Report Period: 7/1/2012 to 6/30/2013

Outcome I: Obtain permanent housing

Discharge Destination	Client Count	Percentage
Deceased (HUD)	2	0.16%
Don't Know (HUD)	213	16.81%
Emergency shelter, including hotel or motel paid for with emergency she	199	15.71%
Foster care home or foster care group home (HUD)	4	0.32%
Hospital (non-psychiatric) (HUD)	28	2.21%
Hotel or motel paid for without emergency shelter voucher (HUD)	6	0.47%
Jail, prison or juvenile detention facility (HUD)	21	1.66%
Other (HUD)	17	1.34%
Owned by client, no housing subsidy (HUD)	6	0.47%
Permanent supportive housing for formerly homeless persons(such as S	14	1.10%
Place not meant for habitation (e.g., a vehicle or anywhere outside) (HUI	44	3.47%
Psychiatric hospital or other psychiatric facility (HUD)	18	1.42%
Refused (HUD)	4	0.32%
Rental by client, no housing subsidy (HUD)	87	6.87%
Rental by client, other (non-VASH) housing subsidy (HUD)	29	2.29%
Rental by client, VASH Subsidy (HUD)	7	0.55%
Staying or living with family, permanent tenure (HUD)	111	8.76%
Staying or living with family, temporary tenure (e.g., room, apartment or l	104	8.21%
Staying or living with friends, permanent tenure (HUD)	30	2.37%
Staying or living with friends, temporary tenure (e.g., room apartment or	60	4.74%
Substance abuse treatment facility or detox center (HUD)	36	2.84%
Transitional housing for homeless persons (including homeless youth) (H	227	17.92%
Total discharged:	1,267	100.00%
Total discharged to permanent housing:	284	22.42%

* Note: Some clients may have had multiple enrollments. Thus, the total may not reflect an unduplicated number of clients discharged. (1,067)

Outcome II: Decrease exits to streets/shelter

Discharge Destination	Client Count	Percentage
Emergency Shelter, including hotel or motel paid for with emergency she	199	15.71%
Place not meant for habitation inclusive of 'non-housing service site (outr	44	3.47%
Total:	243	19.18%

Outcome III: Exit with earned income

Income Source at Exit	Client Count	% of unique clients discharged
Earned Income	93	8.72%

Program Outcomes by Project Type

Outcome IV: For those who had 0 income/benefits at Intake, obtain stable income before discharge.

Total Unduplicated Adults that entered with 0 income	379	
Total Unduplicated Adults that obtained stable income before discharge	44	11.61%

Income Source Obtained	Client Count	Percentage
Earned Income (HUD)	14	31.82%
Retirement Income From Social Security (HUD)	2	4.55%
SSDI (HUD)	2	4.55%
SSI (HUD)	19	43.18%
TANF (HUD)	6	13.64%
Veteran's Pension (HUD)	1	2.27%
Sum:	44	100.00%

Outcome V: Occupancy

	Average Daily Occupancy (June)	Total Beds (taken from AHAR)	% Average Daily Occupancy
Emergency Shelter Beds in HMIS	276.17	312	88.51%

Outcome VI: Exits to Known Destinations

	Client Count	Percentage
Don't Know	213	16.81%
Known Destinations	1,050	82.87%
Refused	4	0.32%
Total Discharged:	1,267	100.00%

Outcome VII: Of those who discharged to permanent housing, length of time to obtain housing?

	Client Count	Percentage
Less than 1 month	83	29.23%
1-2 months	39	13.73%
3-6 months	129	45.42%
7-12 months	28	9.86%
over 1 year	5	1.76%
Total discharged to permanent housing:	284	100.00%

Outcome VIII: Of those who discharged to permanent housing last year, how many re-entered services within report period?

Total clients discharged to permanent housing last year	514	
Total clients reentering services	85	16.54%

Program Outcomes by Project Type

Transitional Housing Outcomes

Report Period: 7/1/2012 to 6/30/2013

Outcome I: Obtain permanent housing

Discharge Destination	Client Count	Percentage
Emergency shelter, including hotel or motel paid for with emergency she	19	6.23%
Jail, prison or juvenile detention facility (HUD)	5	1.64%
Permanent supportive housing for formerly homeless persons(such as S	17	5.57%
Place not meant for habitation (e.g., a vehicle or anywhere outside) (HUI	7	2.30%
Psychiatric hospital or other psychiatric facility (HUD)	1	0.33%
Refused (HUD)	3	0.98%
Rental by client, no housing subsidy (HUD)	143	46.89%
Rental by client, other (non-VASH) housing subsidy (HUD)	30	9.84%
Rental by client, VASH Subsidy (HUD)	5	1.64%
Staying or living with family, permanent tenure (HUD)	28	9.18%
Staying or living with family, temporary tenure (e.g., room, apartment or l	10	3.28%
Staying or living with friends, permanent tenure (HUD)	21	6.89%
Staying or living with friends, temporary tenure (e.g., room apartment or	2	0.66%
Substance abuse treatment facility or detox center (HUD)	14	4.59%
Total discharged:	305	100.00%
Total discharged to permanent housing:	244	80.00%

* Note: Some clients may have had multiple enrollments. Thus, the total may not reflect an unduplicated number of clients discharged. (305)

Outcome III: Exit with earned income

Income Source at Exit	Client Count	% of unique clients discharged
Earned Income	80	26.23%

Of those discharged, how many were Employed at Exit?	Client Count	Percentage
Client is employed	74	24.26%
Client not employed	172	56.39%
No answer	59	19.34%
Total Discharged (may contain duplicate clients):	305	100.00%

Outcome IV: For those who had 0 income/benefits at Intake, obtain stable income before discharge.

Total Unduplicated Adults that entered with 0 income	29	
Total Unduplicated Adults that obtained stable before discharge	10	34.48%

Income Source Obtained	Client Count	Percentage
Earned Income (HUD)	7	70.00%
TANF (HUD)	3	30.00%
Total:	10	100.00%

Program Outcomes by Project Type

*Note: Percentage is calculated based on Total Unique Clients obtaining income (some clients may have obtained multiple income sources)

Outcome V: Occupancy

	Average Daily Occupancy (June)	Total Beds (taken from AHAR)	% Average Daily Occupancy
Transitional Housing Beds in HMIS	264.93	302	87.73%

Outcome VI: Exits to Known Destinations

	Client Count	Percentage
Known Destinations	302	99.02%
Refused	3	0.98%
Total Discharged:	305	100.00%

Outcome VII: Of those who discharged to permanent housing, length of time to obtain housing?

	Client Count	Percentage
Less than 1 month	15	6.15%
1-2 months	13	5.33%
3-6 months	34	13.93%
7-12 months	63	25.82%
over 1 year	119	48.77%
Total discharged to permanent housing:	244	100.00%
Average length of time:		322.91 days
Average length of time last year:		339.55 days

Outcome VIII: Of those who discharged to permanent housing last year, how many re-entered services within report period?

Total clients discharged to permanent housing last year	228	
Total clients reentering services	17	7.46%

Program Outcomes by Project Type

Transitional Housing for Special Populations Outcomes

Report Period: 7/1/2012 to 6/30/2013

Outcome I: Obtain permanent housing

Discharge Destination	Client Count	Percentage
Don't Know (HUD)	2	3.64%
Emergency shelter, including hotel or motel paid for with emergency she	7	12.73%
Hospital (non-psychiatric) (HUD)	1	1.82%
Hotel or motel paid for without emergency shelter voucher (HUD)	1	1.82%
Jail, prison or juvenile detention facility (HUD)	1	1.82%
Other (HUD)	1	1.82%
Place not meant for habitation (e.g., a vehicle or anywhere outside) (HUI	1	1.82%
Psychiatric hospital or other psychiatric facility (HUD)	2	3.64%
Rental by client, no housing subsidy (HUD)	6	10.91%
Rental by client, other (non-VASH) housing subsidy (HUD)	4	7.27%
Rental by client, VASH Subsidy (HUD)	7	12.73%
Staying or living with family, permanent tenure (HUD)	12	21.82%
Staying or living with family, temporary tenure (e.g., room, apartment or l	2	3.64%
Staying or living with friends, permanent tenure (HUD)	3	5.45%
Transitional housing for homeless persons (including homeless youth) (f	5	9.09%
Total discharged:	55	100.00%
Total discharged to permanent housing:	32	58.18%

* Note: Some clients may have had multiple enrollments. Thus, the total may not reflect an unduplicated number of clients discharged. ()

Outcome II: Exit with earned income

Income Source at Exit	Client Count	% of unique clients discharged
Earned Income	10	20.83%

Of those discharged, how many were Employed at Exit?	Client Count	Percentage
Client is employed	13	23.64%
Client not employed	42	76.36%
Total Discharged (may contain duplicate clients):	55	100.00%

Outcome III: For those who had 0 income/benefits at Intake, obtain stable income before discharge.

Total Unduplicated Adults that entered with 0 income	30	
Total Unduplicated Adults that obtained stable before discharge	4	13.33%

Income Source Obtained	Client Count	Percentage
Earned Income (HUD)	3	75.00%
SSDI (HUD)	1	25.00%
SSI (HUD)	1	25.00%

Program Outcomes by Project Type

Income Source Obtained	Client Count	Percentage
Total:	5	125.00%

*Note: Percentage is calculated based on Total Unique Clients obtaining income (some clients may have obtained multiple income sources)

Outcome IV: Occupancy

	Average Daily Occupancy (June)	Total Beds (taken from AHAR)	% Average Daily Occupancy
Transitional Housing Beds in HMIS	23.37	26	89.87%

Outcome V: Exits to Known Destinations

	Client Count	Percentage
Don't Know	2	3.64%
Known Destinations	53	96.36%
Total Discharged:	55	100.00%

Outcome VI: Of those who discharged to permanent housing, length of time to obtain housing?

	Client Count	Percentage
Less than 1 month	6	18.75%
1-2 months	6	18.75%
3-6 months	9	28.13%
7-12 months	3	9.38%
over 1 year	8	25.00%
Total discharged to permanent housing:	32	100.00%
Average length of time:		213.09 days
Average length of time last year:		231.21 days

Outcome VII: Of those who discharged to permanent housing last year, how many re-entered services within report period?

Total clients discharged to permanent housing last year	19	
Total clients reentering services	1	5.26%

Program Outcomes by Project Type

Permanent Supportive Housing Outcomes

Report Period: 7/1/2012 to 6/30/2013

Outcome I: Obtain permanent housing

Discharge Destination	Client Count	Percentage
Deceased (HUD)	10	8.62%
Don't Know (HUD)	5	4.31%
Emergency shelter, including hotel or motel paid for with emergency she	1	0.86%
Foster care home or foster care group home (HUD)	2	1.72%
Hospital (non-psychiatric) (HUD)	2	1.72%
Hotel or motel paid for without emergency shelter voucher (HUD)	4	3.45%
Owned by client, no housing subsidy (HUD)	5	4.31%
Permanent supportive housing for formerly homeless persons(such as S	32	27.59%
Place not meant for habitation (e.g., a vehicle or anywhere outside) (HUI	2	1.72%
Psychiatric hospital or other psychiatric facility (HUD)	1	0.86%
Refused (HUD)	5	4.31%
Rental by client, no housing subsidy (HUD)	16	13.79%
Rental by client, other (non-VASH) housing subsidy (HUD)	10	8.62%
Staying or living with family, permanent tenure (HUD)	11	9.48%
Staying or living with family, temporary tenure (e.g., room, apartment or l	2	1.72%
Staying or living with friends, permanent tenure (HUD)	1	0.86%
Staying or living with friends, temporary tenure (e.g., room apartment or	6	5.17%
Substance abuse treatment facility or detox center (HUD)	1	0.86%
Total discharged:	116	100.00%
Total discharged to permanent housing:	75	64.66%

* Note: Some clients may have had multiple enrollments. Thus, the total may not reflect an unduplicated number of clients discharged. (112)

Outcome II: Maintain housing for at least 12 months (new clients that entered this year excluded)

Length of stay in program	Client Count	Percentage
Less than 1 month	2	0.23%
1 - 2 months	3	0.35%
3 - 5 months	15	1.75%
6 months	7	0.82%
7 - 11 months	22	2.57%
12 -24 months	89	10.40%
25 months to 3 years	139	16.24%
4 - 5 years	92	10.75%
Over 5 years	487	56.89%
Total Served, new clients excluded:	856	100.00%
Total clients who maintained housing for at least 12 months:	808	94.39%

Note: Length of Stay was calculated using this report period's end date as the effective date.

Program Outcomes by Project Type

Outcome III: Exit with earned income

Income Source at Exit	Client Count	% of unique clients discharged
Earned Income	7	6.25%
Of those discharged, how many were Employed at Exit?	Client Count	Percentage
Client is employed	5	4.31%
Client not employed	90	77.59%
No answer	21	18.10%
Total Discharged (may contain duplicate clients):	116	100.00%

Outcome IV: For those who had 0 income/benefits at Intake, obtain stable income before discharge

Total Unduplicated Adults that entered with 0 income	6	
Total Unduplicated Adults that obtained some type of cash income before discharge	4	66.67%

Income Source Obtained	Client Count	Percentage
SSI (HUD)	4	100.00%
Sum:	4	100.00%

calculated based on Total Unique Clients obtaining income (some clients may have obtained multiple income sources)

Outcome V: Occupancy

	Average Daily Occupancy (June)	Total Beds (taken from AHAR)	% Average Daily Occupancy
PSH Beds in HMIS	822.97	806	102.11%

Outcome VI: Exits to Known Destinations

	Client Count	Percentage
Don't Know	5	4.31%
Known Destinations	106	91.38%
Refused	5	4.31%
Total Discharged:	116	100.00%

Outcome VII: Of those who discharged to permanent housing last year, how many re-entered services within report period?

Total clients discharged to permanent housing last year	58	
Total clients reentering services	2	3.45%

Program Outcomes by Project Type

Rapid Rehousing Outcomes

Report Period: 7/1/2012 to 6/30/2013

Outcome I: Obtain permanent housing

Discharge Destination	Client Count	Percentage
Don't Know (HUD)	9	4.76%
Emergency shelter, including hotel or motel paid for with emergency she	8	4.23%
Hospital (non-psychiatric) (HUD)	2	1.06%
Hotel or motel paid for without emergency shelter voucher (HUD)	1	0.53%
Permanent supportive housing for formerly homeless persons(such as S	2	1.06%
Place not meant for habitation (e.g., a vehicle or anywhere outside) (HUI	2	1.06%
Psychiatric hospital or other psychiatric facility (HUD)	1	0.53%
Refused (HUD)	4	2.12%
Rental by client, no housing subsidy (HUD)	48	25.40%
Rental by client, other (non-VASH) housing subsidy (HUD)	11	5.82%
Rental by client, VASH Subsidy (HUD)	74	39.15%
Staying or living with family, permanent tenure (HUD)	6	3.17%
Staying or living with family, temporary tenure (e.g., room, apartment or l	3	1.59%
Staying or living with friends, permanent tenure (HUD)	1	0.53%
Staying or living with friends, temporary tenure (e.g., room apartment or	2	1.06%
Substance abuse treatment facility or detox center (HUD)	1	0.53%
Transitional housing for homeless persons (including homeless youth) (f	14	7.41%
Total discharged:	189	100.00%
Total discharged to permanent housing:	142	75.13%

* Note: Some clients may have had multiple enrollments. Thus, the total may not reflect an unduplicated number of clients discharged. (188)

Outcome III: Exit with earned income

Income Source at Exit	Client Count	% of unique clients discharged
Earned Income	39	20.74%

Of those discharged, how many were Employed at Exit?	Client Count	Percentage
Client is employed	36	19.05%
Client not employed	152	80.42%
No answer	1	0.53%
Total Discharged (may contain duplicate clients):	189	100.00%

Outcome IV: Of those who had 0 income/benefits at Intake, obtain stable income before discharge

Total Unduplicated Adults that entered with 0 income	34	
Total Unduplicated Adults that obtained some type of cash income before discharge	3	8.82%

Income Source Obtained	Client Count	Percentage
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Program Outcomes by Project Type

Income Source Obtained	Client Count	Percentage
Earned Income (HUD)	1	33.33%
SSI (HUD)	1	33.33%
TANF (HUD)	1	33.33%
Total:	3	100.00%

Note: Percentage is calculated based on Total Unique Clients obtaining income (some clients may have obtained multiple income sources)

Outcome VI: Exits to Known Destinations

	Client Count	Percentage
Don't Know	9	4.76%
Known Destinations	176	93.12%
Refused	4	2.12%
Total Discharged:	189	100.00%

Outcome VI: Of those who discharged to permanent housing, length of time to obtain housing?

	Client Count	Percentage
Less than 1 month	12	8.45%
1-2 months	36	25.35%
3-6 months	74	52.11%
7-12 months	19	13.38%
over 1 year	1	0.70%
Total discharged to permanent housing:	142	100.00%
Average length of time:		101.82 days
Average length of time last year:		219.05 days

Outcome VIII: Of those who discharged to permanent housing last year, how many re-entered services within report period?

Total clients discharged to permanent housing last year	120	
Total clients reentering services	8	6.67%

Program Outcomes by Project Type

Prevention Outcomes

Report Period: 7/1/2012 to 6/30/2013

Outcome I: Obtain permanent housing

Discharge Destination	Client Count	Percentage
Deceased (HUD)	2	0.44%
Emergency shelter, including hotel or motel paid for with emergency she	2	0.44%
Rental by client, no housing subsidy (HUD)	319	70.73%
Rental by client, other (non-VASH) housing subsidy (HUD)	74	16.41%
Rental by client, VASH Subsidy (HUD)	44	9.76%
Staying or living with friends, permanent tenure (HUD)	2	0.44%
Transitional housing for homeless persons (including homeless youth) (f	8	1.77%
Total discharged:	451	100.00%
Total discharged to permanent housing:	439	97.34%

* Note: Some clients may have had multiple enrollments. Thus, the total may not reflect an unduplicated number of clients discharged. ()

Outcome II: Maintain housing

Length of stay in program	Client Count	Percentage

Note: Length of Stay was calculated using this report period's end date as the effective date.

Outcome III: Exit with earned income

Income Source at Exit	Client Count	% of unique clients discharged
Earned Income	111	24.72%

Of those discharged, how many were Employed at Exit?	Client Count	Percentage
Client is employed	108	23.95%
Client not employed	318	70.51%
No answer	25	5.54%
Total Discharged (may contain duplicate clients):	451	100.00%

Outcome IV: For those who had 0 income/benefits at Intake, obtain stable income before discharge

Total Unduplicated Adults that entered with 0 income	46	
Total Unduplicated Adults that obtained some type of cash income before discharge	4	8.70%

Income Source Obtained	Client Count	Percentage
Earned Income (HUD)	4	100.00%
SSI (HUD)	1	25.00%

Program Outcomes by Project Type

Income Source Obtained	Client Count	Percentage
Sum:	5	125.00%

*Note: Percentage is calculated based on Total Unique Clients obtaining income (some clients may have obtained multiple income sources)

Outcome VI: Exits to Known Destinations

	Client Count	Percentage
Known Destinations	451	100.00%
Total Discharged:	451	100.00%

Program Outcomes by Project Type

Drop-In Center Outcomes

Report Period: 7/1/2012 to 6/30/2013

Outcome I: Obtain permanent housing

Discharge Destination	Client Count	Percentage
Brookside Shelter (for Hotline use only!)	1	0.04%
Deceased (HUD)	10	0.36%
Don't Know (HUD)	902	32.27%
Emergency shelter, including hotel or motel paid for with emergency she	76	2.72%
Foster care home or foster care group home (HUD)	1	0.04%
Hospital (non-psychiatric) (HUD)	3	0.11%
Hotel or motel paid for without emergency shelter voucher (HUD)	4	0.14%
Jail, prison or juvenile detention facility (HUD)	9	0.32%
Other (HUD)	7	0.25%
Owned by client, no housing subsidy (HUD)	14	0.50%
Owned by client, with housing subsidy (HUD)	2	0.07%
Permanent supportive housing for formerly homeless persons(such as S	76	2.72%
Place not meant for habitation (e.g., a vehicle or anywhere outside) (HUI	326	11.66%
Psychiatric hospital or other psychiatric facility (HUD)	2	0.07%
Refused (HUD)	4	0.14%
Rental by client, no housing subsidy (HUD)	239	8.55%
Rental by client, other (non-VASH) housing subsidy (HUD)	207	7.41%
Rental by client, VASH Subsidy (HUD)	14	0.50%
Safe Haven (HUD)	1	0.04%
Staying or living with family, permanent tenure (HUD)	262	9.37%
Staying or living with family, temporary tenure (e.g., room, apartment or l	266	9.52%
Staying or living with friends, permanent tenure (HUD)	114	4.08%
Staying or living with friends, temporary tenure (e.g., room apartment or	206	7.37%
Substance abuse treatment facility or detox center (HUD)	23	0.82%
Transitional housing for homeless persons (including homeless youth) (f	26	0.93%
Total discharged:	2,795	100.00%
Total discharged to permanent housing:	928	33.20%

* Note: Some clients may have had multiple enrollments. Thus, the total may not reflect an unduplicated number of clients discharged. (2,726)

Outcome II: For those who had housing at entry, maintain housing for at least 6 months

	Client Count	Percentage

Note: Length of Stay was calculated using this report period's end date as the effective date.

Outcome III: Exits to interim or transitional housing

Program Outcomes by Project Type

Discharge Destination	Client Count	Percentage
Emergency Shelter, including hotel or motel paid for with emergency she	76	2.72%
Transitional housing for homeless persons (including homeless youth)	26	0.93%
Total:	102	3.65%

Outcome IV: For those who had 0 income/benefits at Intake, obtain stable income before discharge.

Total Unduplicated Adults that entered with 0 income	1,016	
Total Unduplicated Adults that obtained some type of cash income before discharge	82	8.07%

Income Source Obtained	Client Count	Percentage
Earned Income (HUD)	34	41.46%
Pension From a Former Job (HUD)	2	2.44%
Retirement Income From Social Security (HUD)	1	1.22%
SSDI (HUD)	9	10.98%
SSI (HUD)	33	40.24%
TANF (HUD)	5	6.10%
Total:	84	102.44%

*Note: Percentage is calculated based on Total Unique Clients obtaining income (some clients may have obtained multiple income sources)

Outcome VI: Exits to Known Destinations

	Client Count	Percentage
Don't Know	902	32.27%
Known Destinations	1,889	67.58%
Refused	4	0.14%
Total Discharged:	2,795	100.00%

Outcome VII: Of those who discharged to permanent housing, length of time to obtain housing?

	Client Count	Percentage
Less than 1 month	15	1.62%
1-2 months	20	2.16%
3-6 months	58	6.25%
7-12 months	310	33.41%
over 1 year	525	56.57%
Total discharged to permanent housing:	928	100.00%

Program Outcomes by Project Type

SSO - Employment Outcomes

Report Period: 7/1/2012 to 6/30/2013

Outcome I: Obtain permanent housing

Discharge Destination	Client Count	Percentage
Don't Know (HUD)	45	13.35%
Emergency shelter, including hotel or motel paid for with emergency she	23	6.82%
Foster care home or foster care group home (HUD)	1	0.30%
Other (HUD)	34	10.09%
Owned by client, no housing subsidy (HUD)	1	0.30%
Permanent supportive housing for formerly homeless persons(such as S	1	0.30%
Place not meant for habitation (e.g., a vehicle or anywhere outside) (HUI	23	6.82%
Refused (HUD)	2	0.59%
Rental by client, no housing subsidy (HUD)	136	40.36%
Rental by client, other (non-VASH) housing subsidy (HUD)	1	0.30%
Rental by client, VASH Subsidy (HUD)	6	1.78%
Staying or living with family, permanent tenure (HUD)	8	2.37%
Staying or living with family, temporary tenure (e.g., room, apartment or l	32	9.50%
Staying or living with friends, permanent tenure (HUD)	3	0.89%
Staying or living with friends, temporary tenure (e.g., room apartment or	19	5.64%
Substance abuse treatment facility or detox center (HUD)	1	0.30%
Transitional housing for homeless persons (including homeless youth) (f	1	0.30%
Total discharged:	337	100.00%
Total discharged to permanent housing:	156	46.29%

* Note: Some clients may have had multiple enrollments. Thus, the total may not reflect an unduplicated number of clients discharged. ()

Outcome III: Exit with earned income

Income Source at Exit	Client Count	% of unique clients discharged
Earned Income	171	50.89%

Of those discharged, how many were Employed at Exit?	Client Count	Percentage
Client is employed	162	48.07%
Client not employed	173	51.34%
No answer	2	0.59%
Total Discharged (may contain duplicate clients):	337	100.00%

Outcome IV: Of those who had 0 income/benefits at Intake, obtain stable income before discharge

Total Unduplicated Adults that entered with 0 income	64	
Total Unduplicated Adults that obtained some type of cash income before discharge	16	25.00%

Income Source Obtained	Client Count	Percentage
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Program Outcomes by Project Type

Income Source Obtained	Client Count	Percentage
Earned Income (HUD)	14	87.50%
TANF (HUD)	2	12.50%
Veteran's Pension (HUD)	1	6.25%
Total:	17	300.00%

Note: Percentage is calculated based on Total Unique Clients obtaining income (some clients may have obtained multiple income sources)

Outcome VI: Exits to Known Destinations

	Client Count	Percentage
Don't Know	45	13.35%
Known Destinations	290	86.05%
Refused	2	0.59%
Total Discharged:	337	100.00%

Outcome VII: Of those who discharged to permanent housing, length of time to obtain housing?

	Client Count	Percentage
Less than 1 month	24	15.38%
1-2 months	31	19.87%
3-6 months	57	36.54%
7-12 months	24	15.38%
over 1 year	20	12.82%
Total discharged to permanent housing:	156	100.00%

Program Outcomes by Project Type

SSO - Benefits/Money Mgmt Outcomes

Report Period: 7/1/2012 to 6/30/2013

Outcome I: Obtain permanent housing

Discharge Destination	Client Count	Percentage
Deceased (HUD)	10	3.85%
Don't Know (HUD)	91	35.00%
Emergency shelter, including hotel or motel paid for with emergency she	8	3.08%
Jail, prison or juvenile detention facility (HUD)	4	1.54%
Other (HUD)	2	0.77%
Permanent supportive housing for formerly homeless persons(such as S	1	0.38%
Place not meant for habitation (e.g., a vehicle or anywhere outside) (HUI	3	1.15%
Refused (HUD)	103	39.62%
Rental by client, no housing subsidy (HUD)	20	7.69%
Rental by client, other (non-VASH) housing subsidy (HUD)	1	0.38%
Rental by client, VASH Subsidy (HUD)	3	1.15%
Staying or living with family, permanent tenure (HUD)	4	1.54%
Staying or living with family, temporary tenure (e.g., room, apartment or l	7	2.69%
Staying or living with friends, temporary tenure (e.g., room apartment or	2	0.77%
Substance abuse treatment facility or detox center (HUD)	1	0.38%
Total discharged:	260	100.00%
Total discharged to permanent housing:	29	11.15%

* Note: Some clients may have had multiple enrollments. Thus, the total may not reflect an unduplicated number of clients discharged. ()

Outcome III: Exit with earned income

Income Source at Exit	Client Count	% of unique clients discharged
Earned Income	5	1.92%

Of those discharged, how many were Employed at Exit?	Client Count	Percentage
Client is employed	9	3.46%
Client not employed	228	87.69%
No answer	23	8.85%
Total Discharged (may contain duplicate clients):	260	100.00%

Outcome IV: Of those who had 0 income/benefits at Intake, obtain stable income before discharge

Total Unduplicated Adults that entered with 0 income	163	
Total Unduplicated Adults that obtained some type of cash income before discharge	25	15.34%

Income Source Obtained	Client Count	Percentage
SSDI (HUD)	6	24.00%
SSI (HUD)	21	84.00%

Program Outcomes by Project Type

Income Source Obtained	Client Count	Percentage
TANF (HUD)	1	4.00%
Total:	28	112.00%

Note: Percentage is calculated based on Total Unique Clients obtaining income (some clients may have obtained multiple income sources)

Outcome VI: Exits to Known Destinations

	Client Count	Percentage
Don't Know	91	35.00%
Known Destinations	66	25.38%
Refused	103	39.62%
Total Discharged:	260	100.00%

Outcome VII: Of those who discharged to permanent housing, length of time to obtain housing?

	Client Count	Percentage
Less than 1 month	1	3.45%
3-6 months	4	13.79%
7-12 months	3	10.34%
over 1 year	21	72.41%
Total discharged to permanent housing:	29	100.00%