

## QI/QA Models

System evaluation and improvement models have been developed to guide systems in developing programs. The following table summarizes some of the classic, time-tested methods:

FOCUS-PDSA	PRIDE	FADE
F – Find a process to improve	P – Process – Choose one to improve	F – Focus on a problem
O – Organize a team that knows the process		
C – Clarify current knowledge of the process (collect data and other information)	R – Relevant dimensions of performance measurements (collect data)	A – Analyze the problem
U – Understand causes of process variation	I – Interpret data and evaluate variance	
S – Select process improvement	D – Design or redesign the process	D – Develop a plan
P – Plan D – Do S – Study A – Act	E – Execute the improvement plan and validate any improvement by re-measuring	E – Execute the plan
Table Source: Keill, P., Johnson, T., “Optimizing Performance Through Process Improvement”, <i>Journal of Nursing Care Quality</i> , 1994;9(1);1-9 Aspen Publishers, Inc.		