

### ASAM Level 3.2 Withdrawal Management Providers (last updated 08/10/2022)

If you are a Contra Costa County Medi-Cal beneficiary and if you think you or a family member needs substance use services, call the Access Line at **1-800-846-1652** (toll free). The Behavioral Health Access Line will conduct a screening and referral to a DMC-ODS Plan provider who will perform an assessment to determine medical necessity based on the American Society of Addiction Medicine (ASAM) criteria. If necessary, the Access Line provides authorization for residential treatment.

To request auxiliary aids and services, including obtaining materials in alternative formats, at no cost, please contact the Behavioral Health Access Line at **1-800-846-1652** (toll free). For those who are hearing/speech impaired, call the California Relay Service (CRS) at 711 (TTH/TDD).

Services may be delivered by an individual provider, or a team of providers, who is working under the direction of a licensed practitioner operating within their scope of practice. Only licensed, waived, or registered mental health providers and licensed substance use disorder services providers are listed on the Plan's provider directory.

PROVIDER	DHCS LICENSE NUMBER	POPULATION SERVED	ADDRESS	PHONE	HOURS OF OPERATION	WEB SITE	EMAIL ADDRESS	SPECIALITY	CULTURAL CAPACITY	NON-ENGLISH LANGUAGES	ADA COMPLIANT?	DRUG MEDI-CAL CERTIFIED	CAPACITY	ACCEPTING NEW BENEFICIARIES?	MEDICAL DIRECTOR & LPHA INFORMATION	MEDICAL DIRECTOR & LPHA NPI NUMBERS	MEDICAL DIRECTOR & LPHA LICENSE TYPE & NUMBER	COMPLETED CULTURAL COMPETENCY TRAINING?
BI-BETT: EAST COUNTY/WOLLAM HOUSE	070001ZN	Adults (18+)	24 Davi Ave, Pittsburg, CA 94565	(925) 427-1384	Sunday - Saturday 24 hours	<a href="https://bibett.org/">https://bibett.org/</a>	wollam@bibett.org	Gender Specific Female Perinatal	Veterans, Older Adults, Transition Age Youth, Gay, Bisexual, Transgender	Language Line Available	Yes	Yes	15	Yes	Kenneth Saffier, M.D., Medical Director Kathie Pongrace	1487737144 1699246603	Physician & Surgeon, G36471 LCSA,69752	Yes Yes
BI-BETT: OZANAM CENTER	070001BN	Adults (18+)	2931 Prospect Ave Concord, CA 94518	(925) 676-4840	Sunday - Saturday 24 hours	<a href="https://bibett.org/">https://bibett.org/</a>	theo@bibett.org	Gender Specific Female	Veterans, Older Adults, Transition Age Youth, Gay, Bisexual, Transgender	Spanish	Yes	Yes	6	Yes	Kenneth Saffier, M.D., Medical Director Kathie Pongrace	1487737144 1699246603	Physician & Surgeon, G36471 LCSA,69752	Yes Yes
BI-BETT: PUEBLOS DEL SOL	070001CN	Adults (18+)	2090 Commerce Ave Concord, CA 94520	(925) 676-2580	Sunday - Saturday 24 hours	<a href="https://bibett.org/">https://bibett.org/</a>	pdsdetox@bibett.org	Gender Specific Male	Veterans, Older Adults, Transition Age Youth, Gay, Bisexual, Transgender	Spanish	Yes	Yes	20	Yes	Kenneth Saffier, M.D., Medical Director	1487737144	Physician & Surgeon, G36471	Yes
WestCare Richmond Health and Wellness Center	070049AN	Adults (18+)	208 23rd st Richmond, CA 94804	(510) 216-4601	Sunday - Saturday 24 hours	<a href="http://www.westcare.com">www.westcare.com</a>	christopher.kirkpatrick@westcare.com	Gender Specific Male	Transition Age Youth, Gay, Bisexual, Transgender	Language Line Available	Yes	Yes	12	Yes	Herbert Cruz, Medical Director Owen Camarco	1023107513 1639549157	Physician, G57966 APCC 4037	Yes Yes